

PANT PARTS & ACCESSORY NEWS TODAY

B U L L E T I N

2011-040 Rev 1

Page 1 of 2

June 30, 2011

TO: Toyota Parts and Service Managers

SUBJECT: High Voltage NiMH Battery -HVB- Core Value Implementation

This bulletin serves as a follow up communication to the recent HV Battery Recovery Program Launch Webinar that your dealership attended in early March 2011.

Effective June 10, 2011, all High Voltage NiMH batteries purchased will include a refundable core charge value of \$1350.00. These core charges will not qualify for obsolescence accruals.

As per Warranty Policy and Procedures, Policy 9.10, a core charge refund will be issued when the high voltage battery and DRC are returned, in good condition, properly prepared and documented. Per policy, batteries are to be returned to the TMS High Voltage Battery Recovery Center (HVBRC) in the same DRC as received.

In the event that a high voltage battery core is damaged¹ and cannot be returned to the HVBRC, contact The CLEAN Dealer EH&S Hotline at (877-572-4347) to initiate a damaged battery return. A core charge refund will be issued when the damaged battery case has been closed.

To view the number of core charges that your dealership currently has outstanding, navigate in PRS to the newly enhanced "Scrap Report / HV Battery Activity Report."

Follow the steps below:

1. Select a "Start Date" and "End Date" for the report you wish to run.
2. Select the "HV Battery Activity Report" radio button.
3. Press "Submit" (see sample on right).

HV BATTERY ACTIVITY				
Date From - 06/01/2011-06/27/2011				
Beginning Balance -\$0.00				
Date	HV Batteries Purchased		HV Batteries Returned	
	Quantity	Debit Amount	Quantity	Credit Amount
6/15/2011			2	
6/21/2011	3	\$4,050.00		
6/27/2011	3	\$4,050.00	2	\$2,700.00
Total	6	\$8,100.00	4	\$2,700.00
Ending Balance -\$5,400.00				

NOTE:

¹ Standards for determination of damaged HV batteries can be found in Warranty Policy 9.10

Parts account core refunds cannot exceed core charges. Core refunds do not apply to any HVB that was not originally assessed a core charge.

For more information regarding the Toyota High Voltage Battery Recovery Program, please visit the CLEAN Dealer website (<http://cleandealer.com>)

Thank you for your continuing support to ensure that all Dealership personnel handle, prepare, package and ship HV batteries in a safe and compliant manner.